



TROUBLESHOOTING TIPS

TECHNOLOGY FROM A
NAME YOU CAN TRUST.

RETURN OF A DEFECTIVE ELTE SPINDLE

The following outlines the procedure for the return of a Elte Spindle on a General CNC Junior Series machine.

1. Contact General CNC via email or phone to receive your RMA number to return the router.
2. Package the router in a box and insure it is adequately packed for shipping. Do NOT need to ship the Variable Frequency Drive (located on the side of the machine), just the spindle.
3. Return the defective router for repair or replacement.

Ship Mode is: Ground Delivery

Receiver is: Fischer Precision Spindles
119 White Oak Drive
Berlin, CT.
06037
USA

Payment method is: Third Party

Third party billing is: Fischer Precision Spindles
119 White Oak Drive
Berlin, CT.
06037
USA

4. Your spindle will be inspected and you will be contacted and informed as to whether the router qualifies for warranty repair or replacement.

If this does not correct the problem then log onto the General CNC website and on the technical support page fill in a service request ticket and detail the problem. We will contact you very soon to resolve the issue.

