

# Pimsleur Marketplace Buy Back Offer Submission Form

Updated Apr – 2008

## Buy Back Instructions:

- 1 – Print and fill out this form to include with your return shipment
- 2 – Ensure that the CDs are packaged well so that they won't come loose during shipment. We recommend using a tracking number for the return shipment to us.
- 3 – If you are requesting a refund by check, please allow 5-7 business days once your course is received by us to contact us to verify your refund information. \*\*Your check will not be sent until you contact us by telephone to verify your address information

Name \_\_\_\_\_

Today's Date \_\_\_\_\_

Address \_\_\_\_\_

City, State ZIP \_\_\_\_\_

Phone Number (Daytime) \_\_\_\_\_

Email address (Optional) \_\_\_\_\_

Number of comprehensive courses being returned \_\_\_\_\_

**\*Courses that are missing materials will have deductions made to the credit or refund**

All CDs included? Y \_\_\_\_\_ N \_\_\_\_\_ (\$10 per replacement – 3 replacements max)

Reading booklet included? Y \_\_\_\_\_ N \_\_\_\_\_ (\$10 replacement fee)

Carrying case included? Y \_\_\_\_\_ N \_\_\_\_\_

I have read and accept your buy back program policy as described on [www.PimsleurMarketplace.com](http://www.PimsleurMarketplace.com)

Y \_\_\_\_\_ N \_\_\_\_\_

What is the condition of your course? (Circle One)

Basically New - 1 2 3 4 5 6 7 8 9 10 - Ragged

I purchased this course from Pimsleur Marketplace. Y \_\_\_\_\_ N \_\_\_\_\_

**If you purchased from Pimsleur Marketplace, you will receive a \$100 credit or refund, if you purchased from another company, you will receive a \$90 credit or an \$80 refund.**

Requesting: (Circle One) Refund Credit

**Refunds:** I would like to receive my refund via: (Check One)

\_\_\_\_\_ Check via US Mail (2-3 weeks processing time; after address is confirmed via telephone)

\_\_\_\_\_ Refund to my credit card (available within 60 days of date of purchase – 2-3 days processing time)

\_\_\_\_\_ Send my refund via Paypal (Immediate processing) – must provide your email address above.

**Credits:** I would like to use my credit toward the purchase of (bundles can be listed as one item):

Item \_\_\_\_\_ Price \_\_\_\_\_

Item \_\_\_\_\_ Price \_\_\_\_\_

Item \_\_\_\_\_ Price \_\_\_\_\_

Item \_\_\_\_\_ Price \_\_\_\_\_

**Credit Processing - Choose One:**

\_\_\_\_\_ Please contact me for credit card information to pay the remaining balance

\_\_\_\_\_ Please charge my credit card the remaining balance and ship immediately

Card Type: Visa \_\_\_\_\_ MasterCard \_\_\_\_\_ American Express \_\_\_\_\_ Discover \_\_\_\_\_

Card Number: \_\_\_\_\_

Expiration Date (Month/Year): \_\_\_\_\_/\_\_\_\_\_

Name of Card Holder \_\_\_\_\_

\_\_\_\_\_ I have included a check or money order for the total remaining amount including shipping costs.

**Please send your course(s) to:**

Pimsleur Buy Back Offer

14545 Courtney Dr; Suite 100

Glenpool, OK 74033