



Access to care is a reality at Augusta Family Dentistry

By Jaime Simpson, AFD Publicist

It was my birthday. My birthday! And I broke a crown on a piece of boneless chicken. Just my luck.

Within five minutes of the incident, I text messaged Dr. Mitsch and Dr. Colt and they both responded within seconds. Both were available to see me first thing the next morning. In fact, Dr. Mitsch insisted that I tell him my level of pain just in case I needed immediate care.

I came in less than 12 hours later. A temporary crown was placed and a permanent, precision-cut crown was placed two business days later. It could have been placed that day but I had afternoon appointments.

Quick? That's an understatement.

Sure, I am the publicist for Augusta Family Dentistry so one might assume I receive exception service from them. But the truth is that the level of service and the quick access to care isn't just for staff members. It is something Dr. Mitsch and Dr. Colt strive to provide each and every day - actually six days a week with extended hours on Tuesdays and Thursdays.

In fact, a similar thing happened to someone I know. He was in awful pain and went to see his doctor only to find out it was an abscessed tooth. He called his dentist. The dentist couldn't see my friend for four to six weeks. Four to six weeks seems like an awfully long time when there is an infection in your mouth - so close to your brain!

So he called Augusta Family Dentistry at about 4 p.m. He was seen the very next morning. And believe me, he was amazed. He has now converted to the AFD way.

The infection was treated. A root canal was performed. And he went home healthier and happier.

Cue soap box.

If you are reading this, you are already a patient at Augusta Family Dentistry. You've most likely had that middle-of-the-night dental emergency and our amazing front office staff fit you in the next day. You've seen Dr. Mitsch and/or Dr. Colt get you treated and out of pain. And hopefully, you've seen the benefits of making your regularly scheduled hygiene appointments (to prevent damage and 2 a.m. pain).

You know. You know what it's like at AFD. But if you have a friend who doesn't, I urge you to tell them. They don't have to (and should never have to) wait four to six weeks to have a very dangerous infection in their mouths treated. After all, untreated abscessed teeth have led to even bigger problems such as paralysis and death.

I also have to say this. Because Dr. Mitsch, Dr. Colt and the AFD Team can see you quickly does not mean that they are not busy. That whole "empty restaurant so it must not be good" theory does not apply here. They are plenty busy but they will always make time for your dental emergencies. How do they do it? Two dentists, three registered hygienists, three assistants and a fully-staffed team in the front office. **That** is why - and how - they can see you. And the fact that they are open more hours than the average dentist makes a huge difference.

Access to care is a reality in our very own community . . . here at Augusta Family Dentistry.

AFD EMERGENCY NUMBERS

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ontheflipside

April Facts, Fools & More

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PREVENTISTRY is offered here at AUGUSTA FAMILY DENTISTRY



April Fools' Day is the first day of April. No one knows where the custom began, but some historians believe it started in France. According to historians, the French had a New Year's festival that was celebrated from March 25 to April 1, and they would then exchange gifts. But, later, King James IV changed the holiday to January 1 for New Year's Day. The people that still celebrated it on April 1 were called "April fish" and sent mock presents.

Arbor Day is set aside for planting trees and is mostly celebrated by school children. The holiday began in Nebraska through the efforts of Julius Sterling Morton, a newspaper publisher.

The word Passover comes from the Biblical story of the 10th plague, which God brought on Egypt for keeping the Israelites in bondage. The story says that the blood of a lamb was put on the lintel and two side posts of each Israelites' home. When God saw the blood, this would save the people in that house.

Easter celebrates the resurrection of Jesus Christ, thus making it the most important Christian festival of the year. The holiday itself can fall on any Sunday between March 22 and April 25, since it is celebrated on the first Sunday after the first full moon in the Northern Hemisphere.

Diamond is the birthstone for April.

William Shakespeare was born on April 23, 1564.

The Vietnam War ended on April 30, 1975, when South Vietnam surrendered.

April 15 may be one of the most hated days of the year! It's TAX TIME! But if you get a refund, have you considered AFD's effective, affordable teeth whitening?! Call us today!

To better serve you, we need to be able to contact you! If you have moved, have a new phone number or an e-mail address, please let the AFD team know!